

Consumer Information Notice

The following consumer protection information is being provided as a courtesy to home buyers, home sellers and any other consumers and taxpayers who are impacted by Texas Real Estate Commission (TREC) and the Texas Association of Realtors.

TREC is a quasi-governmental state agency that is operated by members of the Texas Association of Realtors.

TREC operations and staffing are funded by the license fees, education surcharges and fines collected by TREC from its licensees. These costs are passed on to the consumer.

TREC has a complaint process available to consumers that can result in fines levied on the agent or home inspector. Any fines levied on agents and inspectors are retained by TREC.

If you have an issue or disagreement with an agent or inspector, you are encouraged to contact that agent directly to attempt a favorable resolution.

To continue to the TREC site, visit <https://www.trec.texas.gov/forms/consumer-protection-notice>.